

# Management of agitation in older patients

This guide refers to patients with **PERSISTENT** behavioural problems such as:

- › Restlessness
- › Talking to self
- › Shouting, swearing, arguing, insulting staff
- › Pulling at lines and tubes
- › Pacing
- › Threatening or trying to hit, kick, bite or scratch
- › Continually trying to get out of bed
- › Trying to leave ward or hospital

Behaviour like this is usually due to **DELIRIUM** or **DEMENTIA**. Remember...

- › Delirium may indicate a serious underlying medical problem or medication side effect
- › Agitated patients with delirium or dementia sometimes injure themselves or staff
- › Benzodiazepines usually make agitation worse: increasing the risk of falls, pressure injuries, aspiration, etc.

This guide is not about patients with:

- › Simple insomnia
- › Simple threats to leave hospital against medical advice or conflict about a specific issue
- › Behavioural problems due to a psychiatric disorder such as mania or psychosis.

## Step 1. Review diagnosis and screen for new problems, such as:

- D**ehydration  
**E**lectrolyte imbalance  
**L**evel of pain  
**I**nfection/sepsis/inflammation  
**R**espiratory failure (hypoxia/hypercapnia)  
**I**mpaction of faeces  
**U**rine retention  
**M**edication toxicity Especially anticholinergics (e.g. tricyclics, oxybutynin, tiotropium), digoxin, sedatives, opioids, corticosteroids, anticonvulsants, antiparkinsons.

**1** Consider alcohol or benzodiazepine withdrawal

## If withdrawal is suspected:

- › Use diazepam and thiamine
- › Do not use antipsychotics
- › Commence Alcohol Withdrawal Scale (AWS) and refer to AWS guidelines

## Step 2. Assess Risk

Consider potential for violence, pulling out tubes, absconding, interference with other patients, falls, accidents etc

**2**

## If high risk:

- › A single room
- › Companion
- › Discuss with Senior
- › Proceed with Medication

## Step 3. Non-Pharmacological Interventions: FIRSTLINE Management

- › Maintain low level sensory stimulation: soft lighting and sound
- › Single room if possible
- › Staff to calmly engage, distract and supervise the patient
- › Avoid confrontation e.g. walk away, defer interventions or offer food and drink to diffuse tension
- › Encourage family to stay and assist
- › Consider 1:1 companion / advice from Dementia Champion

**3**

## Pharmacological Management of Agitation in Older Patients

Antipsychotic medications are not a first line treatment and should be used with caution because of the association with strokes and adverse cardiac events.

**If the patient has Parkinsonism, use only Quetiapine 12.5mg (frail patients) – 25mg (tablet) 4 hourly prn. Max 100mg in 24 hours. Do not move onto Step 4 or 5.**

## Step 4. Use only one of these high potency antipsychotics:

**Haloperidol** – 0.25 to 0.5mg (tab, liquid, IM)  
 4 hourly prn : Max 2mg in 24 hours  
 N.B. 30-60 minute onset

OR

**Risperidone** – 0.25 to 0.5mg (tablet or liquid)  
 4 hourly prn. Max 2mg in 24 hours

(These agents are calming without much sedation)

**4**

If the response is inadequate escalate to senior staff

Upon senior review, proceed to Step 5.

## Step 5. Use only one of these more sedating antipsychotics:

**Quetiapine** 12.5mg (frail patients) - 25mg (tablet)  
 4 hourly prn. Max 100mg in 24 hours

OR

**Olanzapine** 2.5mg (tablet or oro-dispersible wafer)  
 4 hourly prn. Max 10mg in 24hours.

**5**

- › Aim to use one drug and optimise first line treatment
- › Keep doses to a minimum: giving higher doses on the first night is unlikely to help
- › If the situation is escalating get advice from a senior colleague
- › Review prescription daily